

## Discrimination is Against the Law

**Cross Road Health Ministries, Inc.** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Cross Road Health Ministries, Inc.** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **Cross Road Health Ministries, Inc.:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact **Laura Thiesen, LCSW, at Cross Road Health Ministries, Inc.**

If you believe that **Cross Road Health Ministries, Inc.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Laura Thiesen, LCSW**, P.O. Box 5, Glennallen, AK 99588, 907-822-3203 x148 (office), 907-822-5805 (fax), [lthiesen@crossroadmc.org](mailto:lthiesen@crossroadmc.org). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Laura Thiesen, LCSW**, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.